Appendix A   LLR System-level Access Improvement Delivery Plan Trackers

Delivery Plan for Recovering Access to Primary Care – PCN/Practice Check-list Tracker – NHS App and Engagement

Commitment	Description	1st Level Metric	1st Level Timeline	2nd Level Metric	2nd Level Timeline
Empowering Patients	Prospective online record access	Y/N		100%	November 23
Empowering Patients	Directly bookable online appointments available	Y/N Plan Y/N	August 23	# of registrations for & appointments made via NHS App	
Empowering Patients	NHS secure messaging in place*	Y/N	ongoing	Plan Y/N	ongoing
Empowering Patients	Repeat meds ordered via NHS App	Y/N	ongoing	# of repeat meds via NHS App	ongoing
Capacity	Submit ARRs WF Plan	5 PCNs submitted	September 23	Budget spend	
Capacity	Review and uptake local offers for retention	Y/N	ongoing	WF data, fewer leavers	ongoing
Reducing Bureaucracy	Feedback to ICB re Primary/Secondary Care interface	Y/N			

Delivery Plan for Recovering Access to Primary Care – ICB Check-List Tracker

Commitment	Description	1st Level Metric	1st Level Timeline	2nd Level Metric	2nd Level Timeline	Data Source
Empowering Patients	Establish self-referral pathways	Y/N	October 23	Self- referral rates	N/A	Service Hosts
Empowering Patients	Optometrist to Opthalmology direct referral pathways	Y/N	October 23	Referral rates Referral quality	N/A	ECT
MGPA	111 diversion process	Y/N	April 24	"Breeches"	N/A	PC OPEL NHSE 111
Reducing Bureaucracy	Progress with PC/SC Interface	Focus Area progress	Public Board Oct 23	Practice feedback	Public Board Spring 24	TCS
MGPA	Sign up practices, analogue to digital	# to move	July 23	#/% completed move	ongoing	IM&T
MGPA	Digital tools from DPF	Y/N	September 23	Y/N	ongoing	IM&T
MGPA	Nominations for national transformation support	List	ongoing	List	April 25	PCT
MGPA	Provide local hands-on support	Y/N	April 24			PCT
MGPA	Agree/distribute transition cover and transformation funding	# practices received	ongoing	Actual funding allocation against planned	ongoing	PCT
MGPA	Co-ordinate nominations & allocations to CN training, PCN TL training	50% of allocation nominated	August 23	100% of allocation nominated	ongoing	PCT
MGPA	CAIP baseline sign off	Y/N	July 23	N/A	N/A	CAIP SG
MGPA	Agree practice/PCN support needs	Y/N	15th July 23	N/A	N/A	PCT

Commitment	Description	1st Level Metric	1st Level Timeline	2nd Level Metric	2nd Level Timeline	Data Source
MGPA	Sign off CAIPs	% of plans signed off	August 23	N/A	N/A	CAIP SG
MGPA	Pay CAIP	% PCNs paid % of ICB budget allocated	6th August 24	"F&FT"/local survey improvement NHS App utilisation Aggregated PCN GPAD data – un-mapped appointments	31st March 24	CAIP SG
MGPA	Develop SLAIP	Y/N	Oct/Nov 23	Progress report	Spring 24	
Capacity	Full use of ARRs	PCN Y/N	ongoing	PCN spend against allocation	April 24	PCN Dev Grp
Enabler	System Coms		ongoing		April 24	
Enabler	Up to date DoS	Training webinar Y/N	ongoing		April 24	

Delivery Plan for Recovering Access to Primary Care – Briefing Note Actions

Commitment	Description	1st Level Metric	1st Level Timeline	2nd Level Metric	2nd Level Timeline	Data Source
All	DP Checklist	Y/N	November 23	Y/N	Spring 24	Board Paper(s)
All	RP 3 key areas	Y/N	November 23	Y/N	Spring 24	Board Paper(s)
Reducing Bureaucracy	4 key areas of PC/SC interface	Y/N	November 23	Progress in Focus Areas	Spring 24	TCS
MGPA	Pharmacy CCS	Y/N	November 23	Progress	Spring 24	CP Liaison Group
	Review of AMR processes	Y/N	November 23	Impact	Spring 24	MOT
MGPA/Empowering Patients	Scaling of digital procurement	Y/N	November 23	Update	Spring 24	IM&T
MGPA/Empowering Patients	Digital tool implementation BC	Y/N	November 23	Update	Spring 24	IM&T
MGPA	SLF used to identify development needs	Y/N	November 23	Update	Spring 24	PCT
MGPA	Local Support	what	November 23	Update	Spring 24	PCT
MGPA	Maximising uptake of national transformation support	How	November 23		Spring 24	PCT
Capacity	Building WF support	ARRS budget R&R data H&WB offers	November 23	Update	Spring 24	WFT

| | Building improvement capacity | How | November 23 | Update | Spring 24 | I&T |

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